

Terms & Conditions



Sun Loungers



Sunbeds

1. To confirm the reservation, we request prepayment of the full amount. If payment is not made within 24 hours of sending the payment details, the reservation will be void. The data provided to make payments will be treated following our data security policy and the policy followed by Stripe, the platform used to make payments.
2. Once the reservation has been made, it will not be possible to exchange Sunbeds / Sun Loungers. The number of Sunbed / Sun Loungers that have been reserved will be the number available on the day of reservation.
3. There is no refund of the amount paid.
4. Opening hours: 10 am to 7 pm with beach support service.
Please note that outside these hours we do not have surveillance on the beach (lifeguards).
5. JNcQUOI Comporta Beach Club and Cabana only accept payments made by debit/credit card, as well as other digital payment methods.
6. Beach bed reservations are personal and non-transferable, following the Membership contract signed. Each Member included in the contract can only make one reservation in their name at the special Member price, with check-in taking place on arrival on the first day of booking. All possible reservations made beyond this will be at the standard price.
7. The indicative maximum limit for sun loungers and sunbeds is 2 adults + 2 children up to 12 years old.
8. Each reservation includes two towels and two waters.
9. It is prohibited to bring food and drinks for consumption in the Sun Loungers / Sunbeds.
10. The presence of animals is not permitted throughout our concession area unless it is an emotional assistance animal with the appropriate declaration.
11. All reservations must be made directly via mail: book@jncquoibeachclub.com